

Process Communication Model - Professional training courses in the field of communication organized by DNA

As part of Activity 3.1 of the project, the National Anticorruption Directorate organized two professional training sessions in the field of communication, which took place in Bucharest, in physical format, in the periods 30 October 2023 – 1 November 2023 and 6 – 8 November 2023.

The two sessions were attended by 28 people from the DNA, prosecutors, judicial police officers, specialists and clerks from the territorial services of the DNA.

Activity 3.1 aims to organize workshops in the field of communication and teamwork, aiming at the development of specific skills (communication, teamwork, conflict management), which will result in the efficiency of the participants' activity, in the context of the complexity of the cases investigated by the DNA.

Solving these cases requires continuous collaboration of the prosecutor with the specialists involved. The Process Communication Model is a communication theory that, put into practice, offers solutions for stress management, conflict management, staff motivation and effective communication.



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